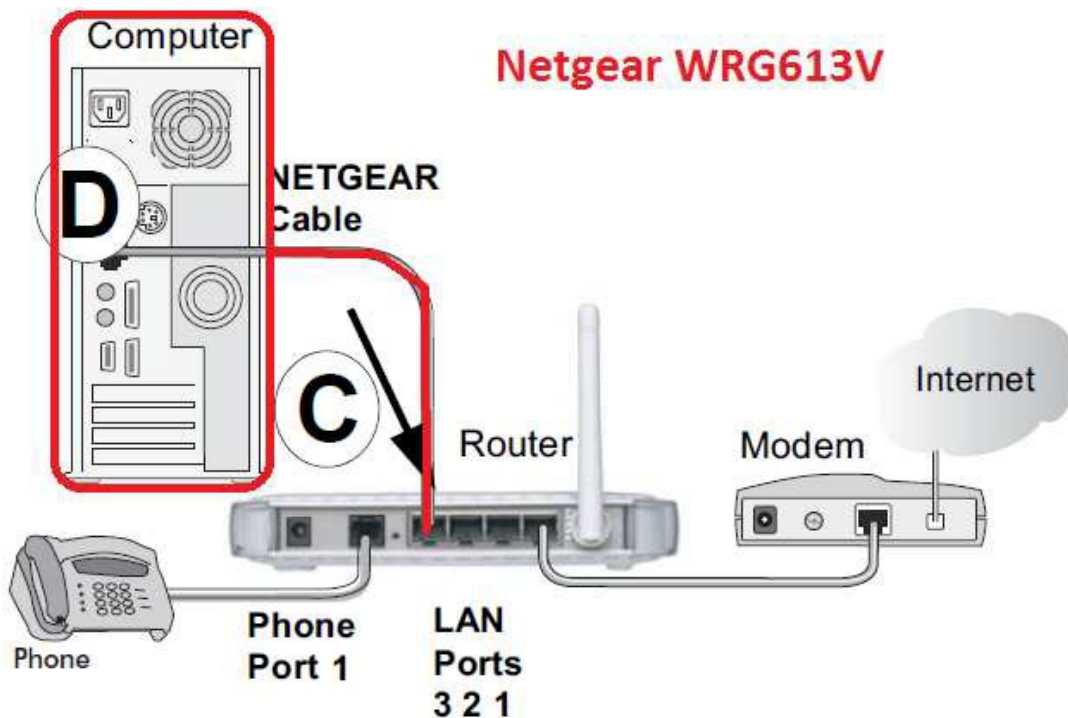
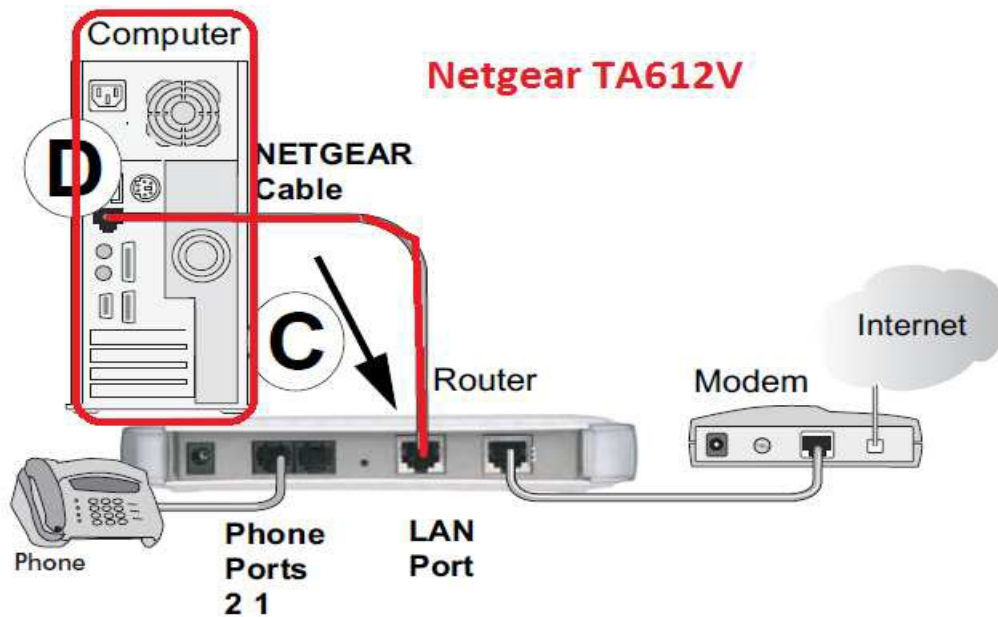


Manual for Unlocking NETGEAR



1. Use an Ethernet cable (included with Netgear device) to connect the Ethernet network port on your computer / laptop to the LAN port on the back of the NETGEAR device. See diagrams below for Netgear TA612V and WGR613V models.



2. Open an Internet browser and enter (or copy and paste) the address provided below that corresponds to your Netgear model – the links contain firmware that will ‘unlock’ your Netgear device.

IMPORTANT: You MUST download the right firmware for your right unit.

Netgear TA612V:

https://www.mynetfone.com.au/media/support/downloads/netgear-ta612v/firmware/TA612VNA_1274.img

Netgear WGR613:

https://www.mynetfone.com.au/media/support/downloads/netgear-wgr613v/firmware/WGR613VNA_2342_101.bin

3. Save the firmware file to your computer desktop and remember the location of where you saved it.

4. In your Internet browser address bar, type in this EXACT address:
<http://192.168.61.1/upgrade> and press 'Enter '
5. A pop-up window will ask for the User name and Password – enter the following:
Username : admin
Password : (a unique password was provided to you in the same email from our team as the link to this Guide)



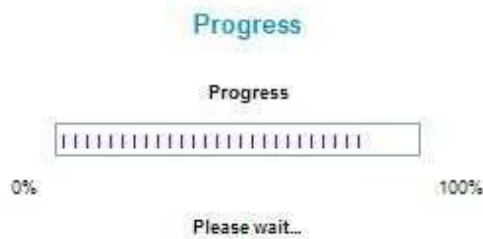
6. Once successfully logged in, you will see the Netgear Router Upgrade Page.

On this page, click on 'Browse' and select the firmware file which you've just saved into your computer desktop in Step 3 and then click 'OK'

7. Finally, click the 'Upload' button to unlock your device.



8. While the firmware is being loaded, you will see a progress bar. During this time, please DO NOT close the page or run any other program until the process is complete.



9. Once the upgrade progress is complete, your device will automatically reboot (you do not need to do anything). This may take up to 5 minutes.



10. Once your device has fully rebooted, a dialog box will pop-up (as shown above). Click 'OK' to complete the procedure.

11. Navigate to the Router status page on the left panel menu



Router Status

Account Name	TA612V
Firmware Version	V1.2_74
LAN Port	
MAC Address	00:0F:B5:DA:E3:66
IP Address	192.168.61.1
DHCP	On
IP Subnet Mask	255.255.255.0
Internet Port	
MAC Address	00:0F:B5:DA:E3:67
IP Address	192.168.0.7
DHCP	DHCP Client
IP Subnet Mask	255.255.255.0
Domain Name Server	192.168.0.1

12.The router Status page should show the new firmware version, indicating the device has been unlocked.

13.To login to Netgear Configuration page in the future, use these login credentials:

Username: admin
Password: password

14.Please go to VOIP settings page on the left hand side



15. Please make sure your DNS settings is Untick or Uncheck (on the bottom of the page is showing correctly)

DNS Servers

DNS SRV

Primary DNS

Secondary DNS

UNCHECK THE BOX



<input type="checkbox"/>	202	177	197	1
<input type="checkbox"/>	202	177	198	1
